

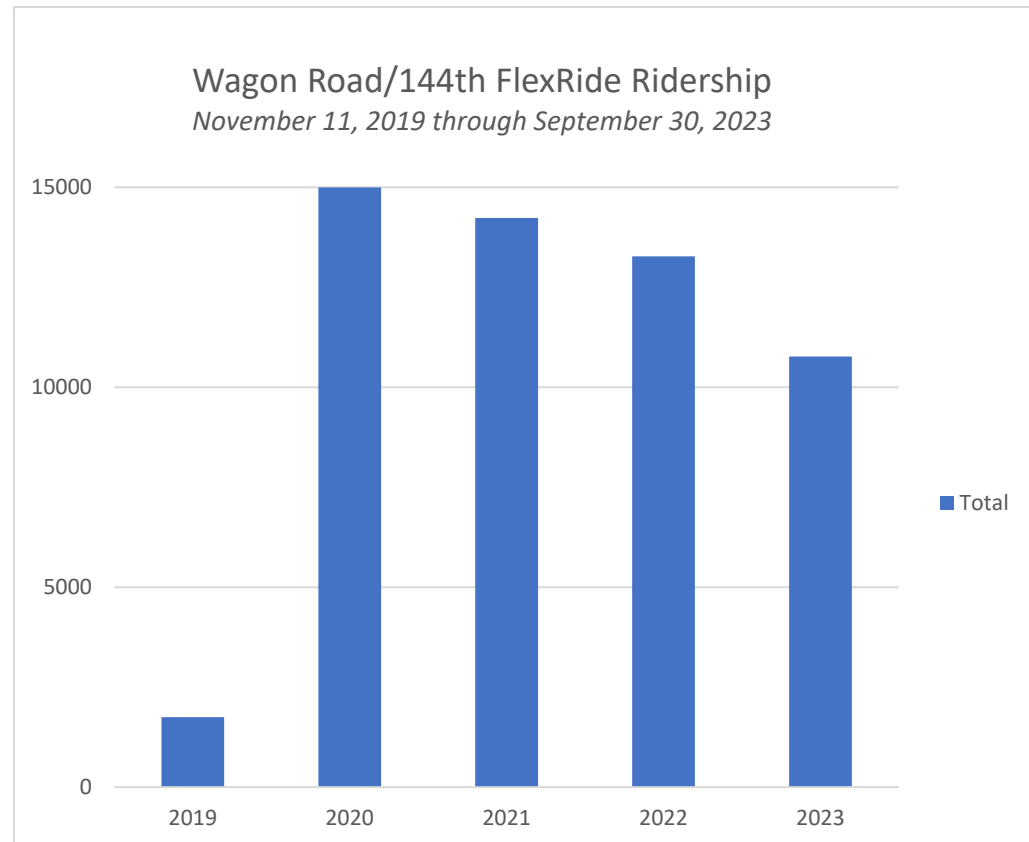
Smart Commute Title VI Report

January – December 2023

Title VI Complaints – no Title VI complaints in 2023

Wagon Road/144th FlexRide (144th FLEX) Shuttle and Broomfield North FlexRide

- Total ridership – 55,018 for the 144th FLEX through September 2023
- Smart Commute assisted Broomfield in starting the Broomfield North FlexRide
- 48 Customer service calls for 144th FLEX, Thornton, Federal Heights, Broomfield, and Broomfield North FlexRides
- 19 trip plans developed for transit riders (mostly 104L, and FlexRides). Here's a sample of trip planning efforts:
 - 1-20, Customer #1, Latino – unhoused and unemployed. Referred to Thrive for employment, provided free transit ticket and trip plan to get to Thrive for upcoming job fair.
 - 4-21, Customer #2, Arab, senior, – Lakewood resident needing LRT plan from Sheridan Park & ride
 - 6/9, Customers #3 & 4, white couple from out of town, seniors, trip plan to take N-Line to downtown
 - 6/20, Customer #5, needing transportation from Broomfield to Anschutz
 - 7/25, Customer #6, Asian, information on connections between 104L and N-Line out to the airport
 - 10/14, Customer #7, referred by Broomfield, mother looking for transit options for son, emphasized Zero Fare for Youth campaign
 - 10/16, Customer #8, visually impaired, needing options to get to Whole Foods
- 2 travel training sessions for older adults

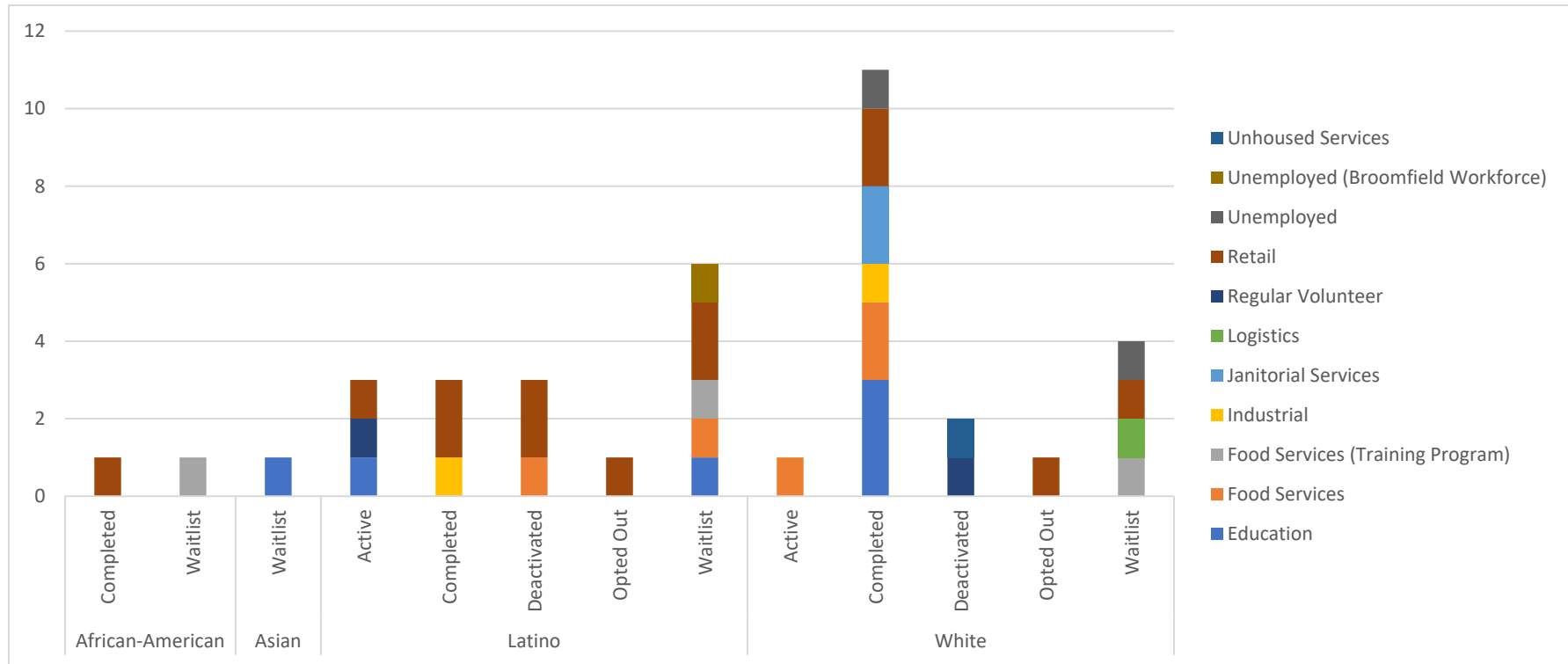


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eBike Program for Low-income Residents in Adams and Broomfield Counties

Smart Commute deployed 21 eBikers from 37 approved participants out of a pool of 66 applicants.



Program Status Key

<u>Active</u>	3 participants are currently in the loan phase and the fourth has been the program's most active participant since fall of 2021
<u>Completed</u>	15 completed 3-month loan period and data requirements but have stopped providing trip data
<u>Deactivated</u>	4 approved applicants chose not to join the program prior to deploying
<u>Opted Out</u>	2 participants left program after returning the eBike and accessories
<u>Waitlist</u>	12 are waiting to deploy in 2024

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Public Outreach

Bilingual Materials -- Wagon Road/144th FlexRide schedules and eBike Program materials available in Spanish. No requests for other languages. See attachments.

Emphasis on -- Senior transportation, disabled communities, transitional housing arrangements, unemployed.

Outreach List	Contact	Venue/Discussion Points	when
Thrive Colorado (Workforce Development)	DEO	Teams Meeting – discuss complimentary transit passes for job seekers, eBike program opportunities.	1-17-2023
Denver Premium Outlets	Mandy	eBike and FlexRide programs.	1-27-23
Adams County Intervention Community Corrections Services	Heather	Meeting on eBiker program	3-25-23
Anthem Low Vision Group	Alice	Met in person with older adults to talk about new Broomfield North FlexRide services.	3/28/23
Denver Streets Partnership	Adrienne	Teams meeting to discuss eBike program, and transit services to the north area.	4-10-23
Broomfield Workforce	Casey	eBike program coordination for client.	4-28-23
Anthem Ranch	Summer	Meet with community coordinator on Broomfield North FlexRide	5-23-23
Anthem Ranch Low Vision Group	Alice	Travel training for Low Vision Group on new Broomfield North FlexRide service	6-5-23
Baseline Take to the Trails	Kyle	Transportation fair to talk about eBike program and Broomfield FlexRide services	6-9-23
Broomfield Local Coordinating Council	Sarah	Discuss eBike program and new Broomfield North FlexRide services	6-9-23

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Anthem Ranch	Laurie	Travel training for visually impaired older adult from the Anthem Ranch community	6-12-23
Anthem Ranch Transportation Presentation	Summer	Presented with DRMAC and Broomfield on transportation services	6-14-23
Amazon DEN3	Sam	Review current eBike and FlexRide programs.	7-6-23
Transit Day	Tammy	Transportation table set up at Wagon Rd P&R	7-25-23
Broomfield Workforce	Mitch	eBike program coordination for client	7-28-23
Broomfield Community Housing Authority	Dean	Discuss eBike program needs	8-1-23
Maiker Housing Authority	Shan ta'	Discuss eBike program and upgrade ideas for renovations to apartment communities	8-23-23
Garden Center Apartments (affordable housing community)	Hilda	Discuss eBike program	8-25-23
Orchards Town Center	Mark	Discuss FlexRide services, mobility hub, eBike program opportunities	8-31-23
Broomfield Community Foundation transportation presentation	Marybeth	Present TDM services to network	9-13-23
Anthem Ranch Health Fair (older adult community)	Summer	Set up table at event to cover transit options, eBikes, CO7, etc.	9-25-23
Oxford House (drug & alcohol transitional housing community)	Chris	eBike program outreach	10-4-23

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Smart Commute Board of Directors

Smart Commute is actively working with current board members and the larger minority business community to recruit more diversity in membership to its Board of Directors.

Chair: Jessica Sandgren, City Council, Thornton

Vice-Chair: Wady, Burgos, Staff, Westminster

Treasurer: Nathan Batchelder, CRL & Associates

Gene Putman, Transportation Solutions

Jonathan Bridgers, Amazon DEN3

Lisa Hough, Adams County Regional Economic Partnership

Pedro Costa, Northwest Parkway

Kyle, Harris, McWhinney

Troy Whitmore, United Power

Stephanie Webb, Saint Anthony North Hospital

Craig Hebrink, Sustainable Broomfield